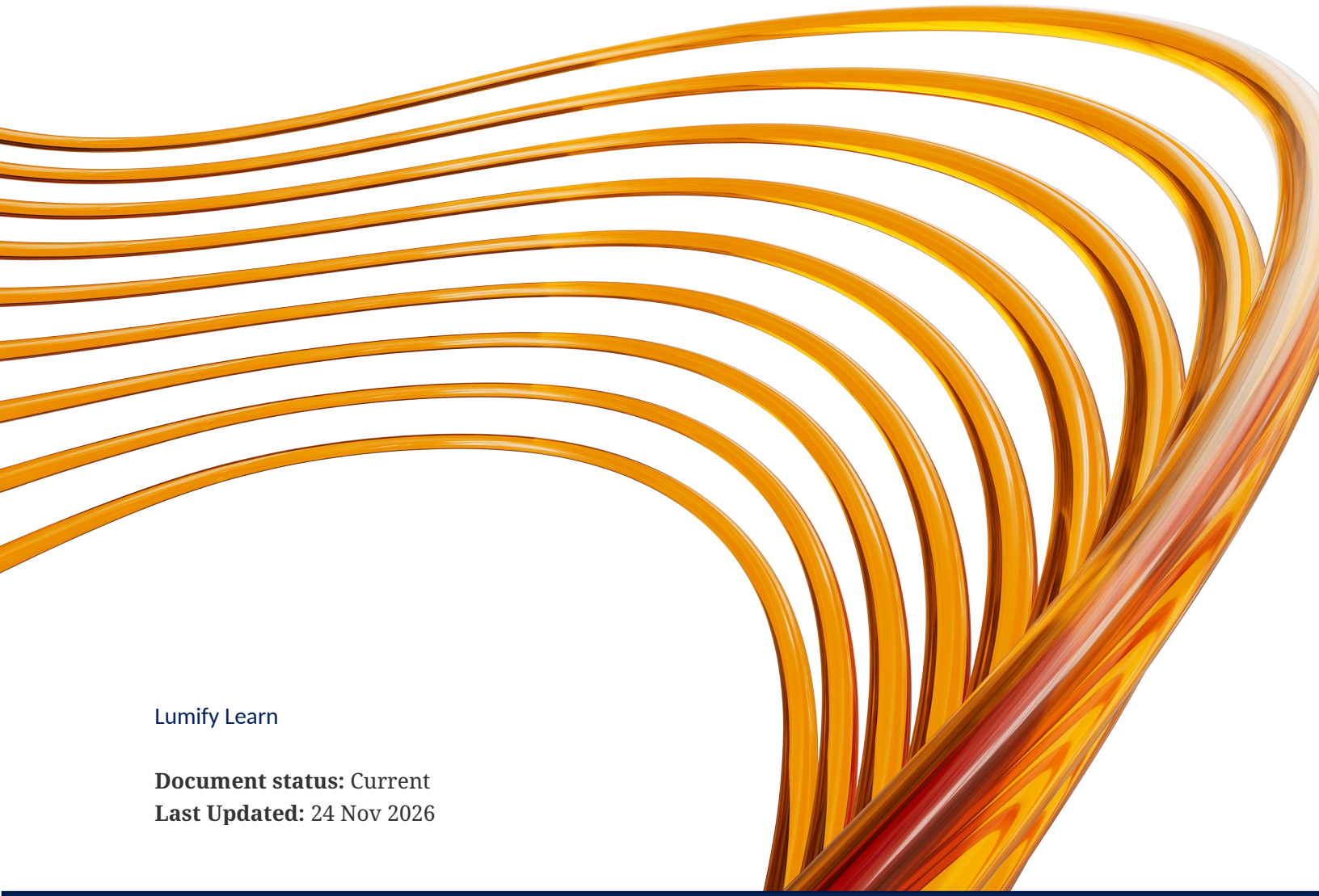
Student Enrolment Agreement - Non-Accredited



Lumify Learn

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Student Enrolment Agreement - Non-Accredited

Lumify Learn Pty Ltd | RTO 45994

The purpose of the Student Enrolment Agreement is to provide you with the necessary information to enrol in the course you have selected. By accepting the Terms and Conditions listed in the enrolment form, you also consent to the details outlined in the Student Enrolment Agreement.

New students are required to complete an identification check. For student authentication purposes, at least one form of identification must include a government issued photograph.

- Current Drivers Licence
- Current Passport
- Birth Certificate / Extract
- Citizenship Certificate
- Government issued Proof of Age Card, Photo Card + one item from List A
- Government employee ID card + one item from List A
- Student ID card from a university or TAFE + one item from List A

LIST A:

- Current Utility bill
- Medicare Card
- Current pay slip

* Your enrolment cannot be finalised until you have provided certified identification document(s).
* Students under the age of 18 must have a parent or guardian complete a Parental/ Guardian Consent Form.

The attached Student Handbook provides important information relating to your enrolment, including your rights and responsibilities: Student Handbook - Bootcamps

Please read this document (Student Enrolment Agreement) thoroughly to ensure you understand how it impacts you.

1. Requirements for entry into Bootcamp Certified Course

The Bootcamp courses provide the skills and knowledge for an individual to achieve certification in a wide range of industry endorsed certification programs for the IT industry.

Bootcamp certification courses each have a specified course duration. To find each course duration, refer to the course brochure provided, or the specific Bootcamp on the Lumify Learn website. You can complete the course as quickly as you choose, dependent on your time commitment to undertake the studies and assessment.

Continued enrolment and course progress will be reviewed throughout the course duration period. It is expected that you will complete all activities and exams within the maximum course duration period (available in the provided course brochure and on the Lumify Learn website).

2. Mode of delivery

This course is offered via online learning. Self-service learning materials are available to support learning at a time that suits you.
On enrolment, you will be assigned a trainer who will work with you via online conferencing, email, or other electronic communication channels. It is important you maintain weekly contact with your designated trainer and notify us of any change to your contact details. From time-to-time, you may have exposure to different industry specialist trainers to guide your learning.
Successful completion of this course requires you to undertake research, participate in practical activities, complete assessments and further learning online. All activities are designed to support and reinforce learning and, where applicable, reflect a typical workplace environment.

3. Course payment – fee for service

As a student, you are obliged to pay the course fees. Course fees may be paid upfront or through a loan arranged with Humm, subject to Humm's approval and terms and conditions. Regardless of payment method, students withdrawing from a course either inside or outside of the 10-working day cooling-off period are liable for payment of a $790 enrolment fee. If you apply for a Humm loan, you must comply with the terms and conditions of that loan as set by Humm. Lumify Learn no longer offers its own payment plans.
Lumify Learn's Certificate of Completion will be issued once the applicable course completion requirements have been met and all agreed course fees owed to Lumify Learn have been paid. Students paying through an approved Humm loan may receive their Certificate of Completion while continuing repayments to Humm, as those repayments are managed under their separate agreement with Humm.
If you apply for a loan through Humm, any fees and charges that apply to the loan are set by Humm and outlined in your loan agreement with Humm.

The total course cost is listed in the provided course brochure and available on the Lumify Learn website.
If you have questions about the available payment options, including Humm, please contact our customer service team on 1800 936 230 or email us at studentsupport@lumifylearn.edu.au

4. Course duration

Course duration: Refers to the start of study and end of study being the full enrolment period of a given course.
The Lumify Learn website states a course duration (varies for each Bootcamp). The course access time for each Bootcamp is 12 months from the Induction Workshop date.

Students requiring more than 12 months: Upon application, a course extension will be reviewed. If approved this will incur an additional cost to the student.

5. Cooling-off period

All Lumify Learn courses have a cooling-off period of 10-working days from the date of commencement.
Withdrawal from the course within 10-working days from commencement, will be processed in line with the Withdrawal and Refund Policy.
Details are available in the Withdrawal and Refund Policy located on the Lumify Learn website.

6. Withdrawal/ cancellation of your course

Withdrawals are subject to the conditions outlined in the Withdrawal and Refund Policy. A request to withdraw must be submitted using the Lumify Learn Withdrawal Form and sent to studentsupport@lumifylearn.edu.au before we can begin the withdrawal process.

- Withdrawal within the 10-working day cooling-off period: You are only liable to pay the enrolment fee.
- Withdrawal outside of the 10-working day cooling-off period: You are liable to pay 100% of the course fees, inclusive of the enrolment fee.

Details can be found in the Withdrawal and Refund Policy located on Lumify Learn website.

7. Learner's rights

As a provider, Lumify Learn abides by Australian Consumer Law. All our practices, including enrolment and marketing processes, are designed to ensure our conduct is in accordance with and consistent with the standards set by Australian consumer law regulators. Lumify Learn is dedicated to providing quality training in an ethical and fair manner. Details about consumer rights can be located here.

8. Complaints and appeals

If you have any concerns or complaints, contact us immediately. Lumify Learn will ensure that all complaints are acknowledged and investigated. Details of this process can be found in the Complaints and Appeals Policy and Procedures located on the Lumify Learn website.
If you have any concerns or feedback, you would like to bring to our attention please forward your comments to studentsupport@lumifylearn.edu.au.

9. Technology access

General technology requirements for most courses:

- Windows 10/11 or macOS Big Sur (or later)
- Minimum 16GB RAM
- Modern browser (Edge, Chrome, Firefox or Safari)
- Webcam, headset and reliable internet connection
- Access provided to StudySpot LMS for resources, assessments and communication

Students enrolled in Certified Unity Game Developer are also required to have access to:

- Dedicated GPU (e.g. NVIDIA GTX 1650 / RTX 2060 or AMD RX 6500, or equivalent)
- SSD storage recommended
- Display resolution of 1920 x 1080 or better

These additional requirements are due to the practical and real-time rendering requirements of the course software.
Mac devices using Apple Silicon (M1/M2/M3/M4) also meet the graphics requirements for the course.
Students are responsible for ensuring their personal device meets the technology requirements for their enrolled course. Lumify Learn accepts no responsibility for personal electronic devices utilised during the course and undertakes no responsibility to investigate device damage, faults or performance issues.

10. Insurance

Lumify Learn has and will maintain insurance to cover any event where Lumify Learn or a third party delivering on our behalf can no longer provide services. This includes fee protection and/ or support to transition to another course and/ or provider.

11. Training and certification

Lumify Learn is responsible for the quality of your course, and we welcome feedback from students.

Training: You are responsible for your participation in the training and notifying Lumify Learn of any issues or barriers that are affecting or impacting your studies. You will be expected to undertake the required learning activities and complete the course certifications. Failure to progress in the course will impact on your capacity to complete it. You should remain in regular contact with your mentor to make sure they are aware of your circumstances.

Certifications: The course certification modules have an exam requirement. Prior to scheduling an exam, we strongly recommend contacting your mentor to ensure you are adequately prepared

Lumify Learn provides one exam voucher per certification module. In the unlikely event of exam failure, incorrect bookings or failing to attend, a new exam voucher may be re-ordered at the expense to the student. Exam voucher prices are subject to change. Contact Student Support for current exam voucher pricing.

Enrolment duration begins from the course commencement, and I will be required to satisfactorily complete all learning activities and required certification exams in the enrolled course to receive the course certificate.

Upon application, a course extension will be reviewed. If approved this will incur an additional cost to the student.

Lumify Learn reserves the right to alter any program, course, fee, admission requirement, staff, or other arrangement without prior notice.

That the withholding of, or provision of incorrect documentation relating to my application may result in cancellation of any offer of enrolment.
I declare that:

- I have read and agree to abide by the expectations in the student handbook.
- I have read and agree to follow the policies and procedures, rules and regulations and any amendments made from time to time, available on the Lumify Learn website.
- I commit to and understand my enrolment obligations.
- I understand that should I withdraw during the cooling-off period; the enrolment fee is non-refundable, and I am liable to pay the enrolment fee.
- I am satisfied with the information presented, and I am making an informed decision about my enrolment.
- To the best of my knowledge, the information supplied in the enrolment form, as well as supporting documentation, is accurate, true, and complete.
- I agree to pay all fees required on or by the due date, whether by upfront payment or in accordance with the terms of my Humm loan.
- Where I have applied for a loan through Humm, I understand and agree to the terms of that loan as set by Humm.
- I have read and understood the information provided in this document.
- I acknowledge that Lumify Learn accepts documents signed with an electronic signature, and agreements given in consent check boxes as they have the same effect as if signed with a handwritten signature.
- I confirm that I have read, understood, and agree to the terms and conditions outlined in this agreement.